

Mitel + Zoom

Better Together With Onecom



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zoom



Unlocking the Future: How the Mitel and Zoom Partnership Drives Seamless Migrations

In today's fast-paced digital world, staying connected and working efficiently has never been more important. That's why the new partnership between Mitel and Zoom is such exciting news. By combining Mitel's powerful telephony solutions with Zoom's industry-leading collaboration tools, this unique hybrid solution makes your business communications smoother, smarter, and ready for the future.

Businesses can benefit directly from this innovative partnership. Whether you're looking to simplify your migration to cloud-based systems or improve the way your teams collaborate, this solution is designed with you in mind.

The Strategic Partnership Between Mitel and Zoom

Why the Mitel-Zoom Integration is Important

The partnership between Mitel and Zoom is a game-changer, offering businesses the best of both worlds. Mitel has long been a trusted name in communication systems, and now, by integrating with Zoom's cloud and AI capabilities, you can amplify your investment and move into the future with ease.



By enhancing your existing investment in Mitel with Zoom's cloud and AI capabilities, you get access to advanced features that improve efficiency and collaboration. The transition to cloud technologies has never been smoother, and you will find it easier to stay agile as your business evolves. This means that you don't have to replace everything you've built with Mitel, rather, you can build on it and unlock new potential for your business.



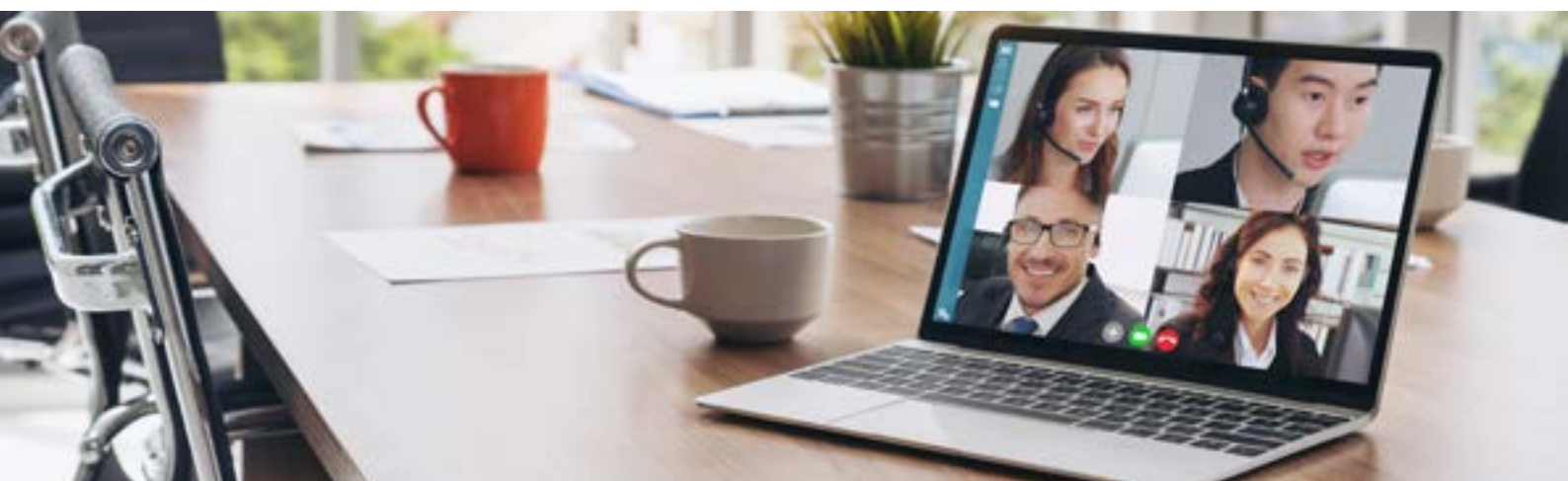
Hybrid Solution: The Power of Mitel with Cloud Flexibility

For businesses that have already invested in Mitel's telephony systems, this hybrid solution offers the reliability of Mitel's established technology combined with the cloud flexibility of Zoom. You can retain the robust functionality of your existing Mitel systems while unlocking the full potential of cloud-based services, giving you the agility and scalability to stay ahead of the competition.

With a hybrid solution, you get to keep all the advantages of Mitel's communication tools, such as their reliability and security, while also gaining the flexibility of Zoom's cloud technology. This

combination means that your business can grow without being constrained by traditional systems. You don't have to start over from scratch; instead, you can evolve and adapt to meet the needs of the future.

The ability to scale your communication systems on-demand is an essential benefit for businesses that are looking to grow quickly or expand into new markets. With the Mitel-Zoom hybrid solution, you can seamlessly integrate new locations, users, and features into your system without disrupting operations.



AI-Companion: Revolutionising Communication with Zoom's AI Capabilities

The introduction of Zoom's AI Companion is a true game-changer in how teams collaborate. By integrating Zoom's advanced AI capabilities, this hybrid solution makes your business communication smarter and more efficient. With Zoom's AI-powered tools, you can automate routine tasks, gain intelligent insights, and even improve the overall user experience, all while ensuring seamless integration with your existing Mitel systems.

The AI Companion helps your team become more productive by automating administrative tasks such as scheduling meetings or generating meeting summaries. This allows you to focus on high-priority work instead of getting bogged down in manual tasks. Additionally, Zoom's AI features offer intelligent insights that can guide decision-making, helping you optimise communication and collaboration in real time.

Furthermore, Zoom's AI capabilities improve the user experience by providing automatic translations, transcriptions, and meeting highlights, ensuring that everyone stays on the same page, no matter where they are. These advanced AI-driven features will help you create a smarter, more efficient work environment, where teams can collaborate seamlessly and get the most out of every interaction.

By integrating Zoom's AI Companion with your Mitel and Zoom systems, you can make smarter, faster decisions and enhance your team's overall productivity. This is the future of business communication, one where AI empowers your team and helps your business stay ahead of the competition.

Zoom Contact Centre: Delivering a True Omni-Channel Experience

Zoom's Contact Centre capabilities take customer engagement to the next level by offering a true omni-channel experience. If your business is looking to provide seamless service across multiple platforms, from voice and video to live chat, SMS and social media, this is the solution that meets modern customer expectations.

Everything is cloud-native and built into the same intuitive Zoom interface your teams already know, making it easier for you to serve your customers in the way they prefer, without adding complexity or cost. The result is a more cohesive, responsive customer experience that helps build loyalty and drive growth.



Workplace Client: A Unified View That Opens New Opportunities

For Mitel customers moving to the Zoom Workplace client, the transition opens up powerful new capabilities. Communication methods such as social media, web chat, email, and voice can now all be delivered within a single, unified interface. This makes it easier than ever for your team to manage customer interactions across multiple channels without switching between platforms. Not only does this improve internal efficiency, but it also enhances the overall customer experience.

The partnership between Mitel and Zoom helps remove the complexity of integrating new tools, allowing you to adopt emerging technologies with confidence and ease. Ultimately, this opens up new modalities that enable more personalised, responsive service and with that, the opportunity to grow revenue and deepen customer relationships.

Key Benefits

1

Seamless Migration, Minimal Disruption

Moving from your existing system to a modern, cloud-based solution can feel daunting, but it doesn't have to be. Mitel's deep expertise in legacy systems, combined with Zoom's user-friendly platform, makes the transition smooth and hassle-free. With Onecom's support, you get a migration plan tailored to your needs, ensuring your business stays up and running without disruption.

2

Enhanced Collaboration, Wherever You Are

Whether your team is in the office, at home, or on the move, this hybrid solution keeps everyone connected. You gain access to a powerful suite of tools, voice, video, messaging, and conferencing, all in one place. With Zoom's AI-driven features and Mitel's top-tier telephony, your team can collaborate more effectively than ever before.

3

Future-Proof Technology, Ready for What's Next

As the workplace evolves, so do your communication needs. The Mitel-Zoom partnership ensures you're always ahead of the curve, with a solution built for the future. This hybrid model gives you the flexibility to scale up, adapt, and integrate new technologies as your business grows.

4

Cost-Effective Solutions, Real Value

Upgrading your communication system doesn't have to break the bank. This partnership enables Onecom to offer cost-effective packages that deliver cutting-edge technology without compromising on quality. You get more for your investment with more features, more reliability, and more efficiency.

5

Expert Support, Every Step of the Way

With the combined knowledge of Mitel, Zoom, and Onecom, you have a team of experts ready to support your business. From choosing the right solution to managing the migration and beyond, we're here to make sure your experience is smooth and stress-free.

Conclusion

The partnership between Mitel and Zoom is a game-changer for businesses seeking seamless communication solutions. For Onecom customers, this collaboration brings unparalleled benefits, from smoother migrations and enhanced collaboration tools to future-proof communication systems.

As technology continues to reshape the way we work and communicate, the Mitel-Zoom partnership stands as a testament to the power of strategic collaboration. By unlocking new possibilities, this partnership ensures that Onecom customers are well-positioned to thrive in the digital age.

Why Choose Onecom?

As the UK's leading business communications provider, Onecom is perfectly placed to deliver this game-changing hybrid solution. Onecom understand that your business is unique and takes the time to find the right fit for your needs.

Onecom's personalised approach ensures you get the most out of the Mitel-Zoom partnership, with tailored support and expert advice every step of the way.



Ready to Unlock the Future?

The way you communicate is about to get smarter, faster, and more efficient. With the power of Mitel and Zoom, brought to you by Onecom, you can future proof your business communications and empower your team like never before.

Want to know More?

Get in touch today and discover how this hybrid solution can transform the way you work.

[Contact Us](#)

or call: **03300 888 999**

The Onecom logo is rendered in a bold, white, sans-serif font. The letters are closely spaced, and the 'o' and 'e' are lowercase, while the 'n', 'c', 'o', 'm' are uppercase. The background features a dark blue gradient with a pattern of thin, white, curved lines that create a sense of depth and movement, resembling a stylized globe or a network of connections.

**Need guidance on where to begin?
Connect with a Onecom expert to explore
tailored solutions for your contact centre.**

www.onecom.co.uk